



Reframing Conflict: Getting the Best While Avoiding the Worst

Brenda Blitman, AmeriBen

Conflict is coming, whether we like it or not; the question remains as to how we'll deal with it when it shows up. In Western culture we're trained to interact with conflict in very specific ways, which are useful under certain circumstances but can actually cause more problems in others. This training is designed to provide suggestions for dealing with conflict in many different situations, with the goal that we'll begin to see conflict as an opportunity, rather than an obstacle. **HRCI and SHRM credits are pending.**

LOCATION

Silverstone Amenity Center
3405 E. Overland Road
Meridian, ID 83642

SESSION

May 2, 2019
11:30 am – 1:00 pm
Lunch will be served starting at 11 am

Registration for the event closes on April 29, 2019

Register at www.wpbcboise.org

About Our Speaker:

Brenda Blitman is a Human Resource Consultant with a deep background as a leader in a high-growth small business, as a small business owner and consultant, and as a business educator.

As a human resource consultant with a focus on cost-effective strategic improvements, Brenda consults with our members on organizational and leadership development, implementing values based human resource strategy, coaching, staff relations, compensation benefits, and compliance issues. As an educator, Brenda has experience training the millennial workforce.

Brenda recently completed her Masters Degree in Adult/Organizational Leadership & Learning and the SHRM-Senior Certified Professional (SHRM-SCP) credential. Professionally, she is a member of the American Association for Access, Equity and Diversity, Society for Human Resource Professionals, Human Resources Association of Treasure Valley, Idaho Society of CPAs, Association for Career and Technical Education and Idaho Business Educators. A career Certified Public Accountant with Big 8 accounting firm experience, Brenda's strong financial and analytical skills help clients build, update, and implement changes in their Affirmative Action Plans.

You may also mail this registration form and payment to Patricia Schirmer, WP&BC, 2289 S Bonito Way, Meridian, ID 83642

Members Attending: _____ @ \$25 per person*

Non-Members Attending: _____ @ \$45 per person*

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*All cancellations must be received at least 3 days prior to the event. If a cancellation is timely received, the attendee will receive a refund, less a \$10 processing fee. If a cancellation is received less than 3 days prior, the attendee will not receive any refund.